PHARMACY MANAGEMENT
JUST GOT A WHOLE LOT

# brighter









# Minnesota Healthcare Programs (MHCP) Pharmacy Module Modernization Project

Stakeholder Meeting March 20, 2024 2:00 PM – 3:00 PM CST





# Welcome



#### MMA's Government Services Experience



#### Preferred Drug List (25+DC)

Alaska, Arizona, Arkansas, Colorado, Connecticut, District of Columbia, Florida, Georgia, Idaho, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New York, North Carolina, Rhode Island, South Carolina, Texas, Virginia, Washington, and Wisconsin



#### Rebate Management (23+DC)

Alaska, Arizona, Arkansas, California, Colorado, Connecticut, District of Columbia, Georgia, Idaho, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Virginia, and Wisconsin

#### Point-of-Sale Services (14+DC)

Alaska, Arkansas, California, Colorado, District of Columbia, Florida, Idaho, Kentucky, Louisiana, Michigan, Nebraska, Nevada, New Hampshire, South Carolina, and Virginia

#### AIDS Drug Assistance Program (8)

California, Connecticut, Florida, Idaho, Massachusetts, Nevada, New Hampshire, and Pennsylvania

# State Prescription Assistance Program (4)

California (Department of General Services Programs, LA County) New York (EPIC and American Indian Health), New York (Medication Grant Program), and Pennsylvania (PACE)

## **Project Goals**



- ✓ Improve management and administration of the pharmacy program for MHCP staff, providers, and recipients.
- ✓ Provide MHCP with configurable, compliant, and easy-to-use solutions.
- ✓ On-time delivery of services on October 1, 2024, that provides seamless access for recipients and pharmacies.

#### **Success Criteria**

- Improved enrollee experiences and a reduction in administrative burdens that can delay access to care.
- Deploy a modern, highly configurable pharmacy platform to support the efficient implementation, modification and deployment of state policy.
- Successful Lessons Learned that can be applied to transformation projects going forward.

## **Provider Training**



# Self-pace learning video

- Located on website
- Available first week of September

# Topics Covered:

- Data Elements for initial set-up
- Readiness documents and resources
- Modes of claims submission
- Prior Authorization submission
- Summary of changes
- Contact information



#### Website Tools

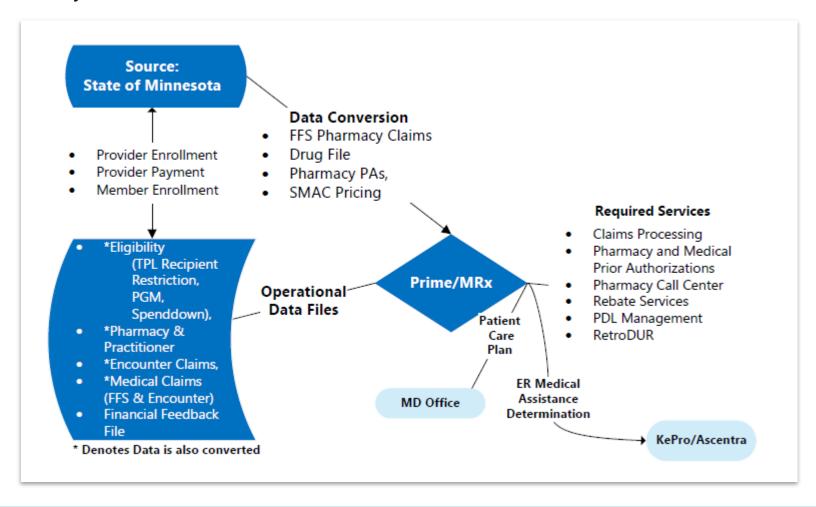


- Website becomes available July/August 2024
- FAQs
- Operational resources will be phased onto the portal throughout the readiness and cutover periods:
  - Preferred Drug List information and links
  - Payer Specification Sheet
  - Prior Authorization Forms
  - Provider Processing Manual
  - Pharmacy and Drug Lookup

#### **Data Flow**



The purpose of this slide is to demonstrate at a high-level the lifecycle of converted data through operations; which highlights the key features that will utilize the data.



#### Post Go-Live Support



Magellan will provide Post Go-Live monitoring and support:

- Command Center meetings with MHCP will be held daily to include reporting and analysis
- Monitoring of all operational functionality
- Targeted outreach to pharmacies based on claims analysis

## BIN/PCN and Payer Sheets



#### **NEW INFORMATION:**

• **BIN**: 026787

• **PCN**: 5309662024

Payer Specification Sheets will be available in July 2024.

Provider Notices estimated:

90-day Provider Notice - Week of July 1st

60-day Provider Notice - Week of August 1st

30-day Provider Notice - Week of Sept 1st



#### **Provider Testing and Communications**



#### **Provider Testing:**

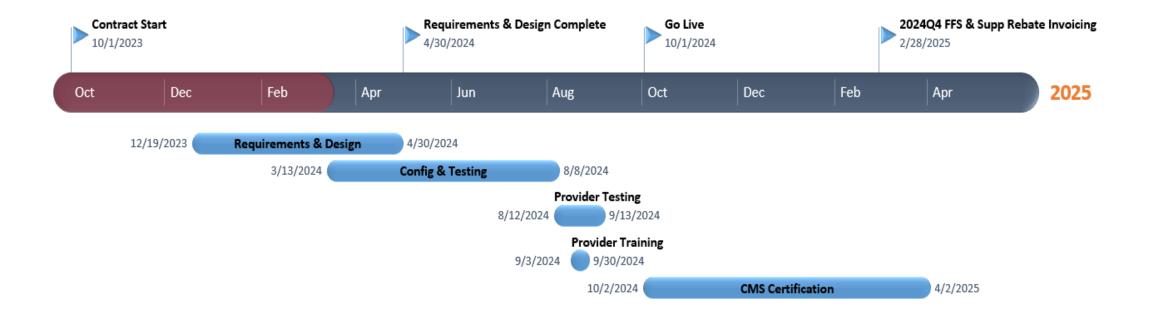
Estimated Target: August 12th to Sept 13th

- Pharmacy providers interested in testing prior to Go-Live can send a request to the following testing mailbox: <u>MRxPharmacyTesting@primetherapeutics.com</u>
- Pharmacies that send a test request will receive a Test packet prior to the start of testing.
   Test packet will include:
  - In-scope transaction types
  - Required data elements
  - Testing instructions
- Pharmacy providers will then begin to submit test claims and communicate the following details via the test mailbox:
  - For each claims, provide:
    - RX number
    - Date of Service
- Once test claims are verified in the system pharmacies will receive a response that testing in completed.

# PMM Projected Provider Testing/Training Schedule Milestones









# Q&A

